



Driver License Regional Monthly Review

Mega Centers

December 2013

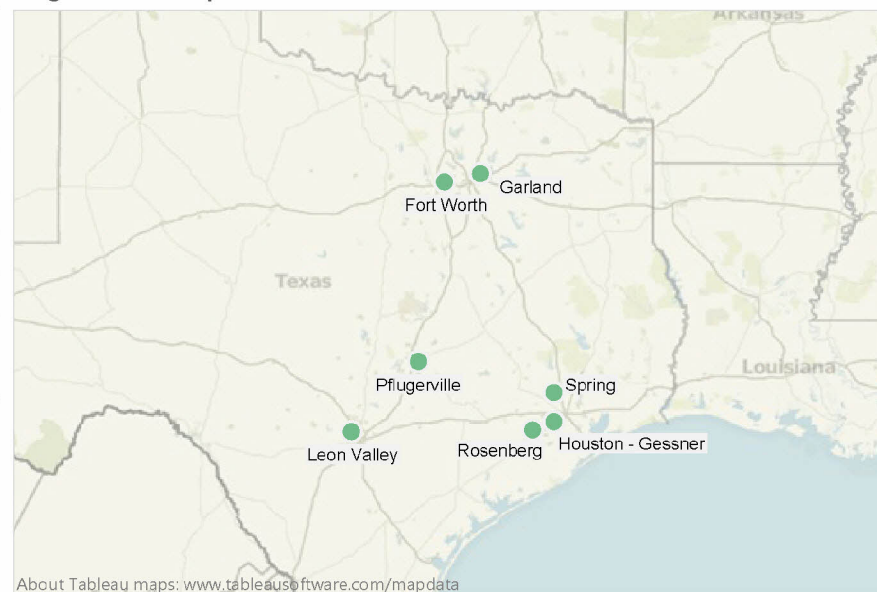
Average Waits and Customer Volume



Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	4,317	2,014	3,847	39	43	25
Garland	6,064	3,863	4,546	23	41	13
Houston - Gessner	10,815	5,783	8,086	50	82	33
Leon Valley	7,877	3,639	2,604	26	26	8
Pflugerville	6,663	3,466	3,883	18	27	30
Rosenberg	8,761	3,493	5,110	24	25	27
Spring	7,653	3,482	3,924	24	31	35

Mega Center Map



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